

In-Home Levels of Care

The in-home social worker shall conduct weekly visits to determine the level of care for each family, based on clinical factors and family need as outlined below, within 30 days of case assignment. Supervisors shall review levels with workers as needed, but at a minimum of every 90 days, in conjunction with updated service plans and functional assessments.

INTENSIVE LEVEL OF CARE	
Definition	Level of Intervention
<p>An intensive level of care determination is made when one or more of the following is applicable:</p> <ol style="list-style-type: none"> Caregiver actions or family circumstances contribute to imminent danger of serious physical or emotional harm to the child or inability to meet child's basic needs. This may include but is not limited to: <ul style="list-style-type: none"> Caregiver displays chronic or severe mental health challenges or symptoms that impair their ability to meet child's basic needs and/or ensure safety. Caregiver's use of alcohol or drugs results in behaviors that seriously and consistently impede their ability to meet the child's basic needs and/or ensure safety. Intimate partner relationships that have resulted in children experiencing substantial harm due to witnessing the violence and/or being injured. Caregiver disciplines with physical or verbal violence, resulting in serious physical or emotional harm to the child. Family has an active safety plan in place. Family is being community papered or has recently become court involved; in consultation with the supervisor, these families may be stepped down as they stabilize or move towards closure. Concerns around the care of medically fragile or developmentally disabled child/youth. Youth frequent runs away or there are concerns around sex trafficking. The SDM risk level is Intensive. 	<p>Social worker will ensure that there are face to face visits with families on a weekly basis at minimum. Weekly face to face visits must be by a CFSA Social Worker, supervisor or CFSA Family Support Worker. At least two visits a month should occur by social worker or supervisor.</p> <p>Families with an active safety plan may have more visits as needed.</p> <p>Social worker will ensure that formal or informal teaming meetings are held within 60 days of the completion of the initial case plan, and subsequently as needed.</p> <p>*Cases determined to be "intensive" shall receive in-home services for no more than 9 months from the initial case plan but not to exceed 10 months from initial case opening.</p>
INTERMEDIATE LEVEL OF CARE	
<p>An intermediate level of care determination is made when one or more of the following is applicable:</p> <ol style="list-style-type: none"> Caregiver actions or family circumstances are barriers to the child's long-term safety, permanency or well-being. This may include but is not limited to: <ul style="list-style-type: none"> Caregiver displays symptoms such as depression or apathy resulting in occasional difficulty dealing with situational stress or crises. Caregiver's substance use impairs the ability to parent in some ways and occasionally results in behaviors that make it difficult to meet child's basic needs consistently. 	<p>Social worker will ensure that there are a minimum of twice a month face to face visits with families. Social worker will ensure that the family is working towards case plan goals in the time between mandated visits. This may include face to face visits, involvement in services that address the needs, and communications via email and/or telephone. FSW may be utilized for additional visits as needed.</p>

INTERMEDIATE LEVEL OF CARE (Cont.)	
Definition	Level of Intervention
<p>2. Family has multiple risk or complicating factors (e.g. homelessness, lack of support, ongoing difficulty meeting the basic needs of children, limited life skills, etc.) that require a high level of attention and monitoring to ensure that the children's needs are being met, but for whom there is no imminent risk or danger.</p> <p>3. The family has multiple reports for the same issues.</p> <p>4. The SDM risk level is High.</p>	<p>*Cases determined to be "intermediate" shall receive in-home services for no more than 6 months from the initial case plan but not to exceed 7 months from initial case opening.</p>
GRADUATION LEVEL OF CARE	
<p>A graduation level of care determination is made when one or more of the following is applicable:</p> <p>1. Family has demonstrated increased protective capacities which have actively helped to create child safety, permanency and/or well-being.</p> <p>2. Family has demonstrated a change in behavior or circumstances from initial complaint and children's basic needs are being met in the community without child welfare involvement.</p> <p>3. There is no imminent risk or danger to children.</p> <p>4. The SDM risk level is Low or Moderate.</p>	<p>Minimum twice a month face to face visits for each family, with at least one visit being conducted by the social worker in the home. Visits will relate directly to the case plan goals and reflect substantive information on progress, barriers, and safety.</p> <p>Family celebration will be held at closure to recognize progress and develop a sustainability plan.</p> <p>To ensure a continuum of services to families, when a family is stepped down to the graduation level, with the family's consent, CFSA shall invite community-based partners to provide supportive services as the Agency prepares for closure and to support the family after closure to ensure the family is adequately stabilized.</p> <p>*Cases determined to be "graduate" shall receive step-down in-home services for no more than 2 months from the determination of the case being assigned a graduation Level of Care.</p>

When an intensive or intermediate case exceeds case opening standards and the family is not ready to step-down to graduate, specific case reviews will be convened to consider court intervention and/or child removal.

All cases will include team meetings, to include family, worker, formal and informal supports, on a regular basis to ensure coordinated services, monitor progress towards goals, and ensure appropriate services are in place.

Minimum current visitation standards remain in place.